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MESSAGE FROM CHIEF OF POLICE

On behalf of the senior administration, the men and women of the Timmins Police Service, both uniform and civilian, I am pleased to present the 2019 Annual Report to our community.

In the following pages you will become acquainted with our officers and civilians and their continued dedicated work to reduce the impact of impaired driving from our roadway arteries; to dismantle criminal enterprises that traffic illegal drugs and guns in our communities; and managing and dispatching 9-1-1 calls under demanding and stressful circumstances.



The Timmins Police Service marked several milestones in 2019, including the launch of the Mobile Crisis Rapid Response Team and the Street Outreach and Community Safety Team. The Timmins Police Service continues to liaise with the community we serve with active involvement in the Crime Stopper Program, Northern College, Sexual Assault Review Committee, harm reduction through drug strategies, Youth Wellness Hub, the Situation Table and a myriad of other services and programs that serve the needs of our citizens, businesses and guests to the city. In addition, the Timmins Police Service remains committed to establishing and maintaining a positive and respectful workplace focused on mental wellness for its employees with the implementation of programs focused on support and rehabilitation.

I am proud of the strides we have made in law enforcement and crime prevention in 2019 and I wish to acknowledge our first responder partners, community organizations, businesses and individual members of the public for their steadfast involvement in keeping our community proactive in its approach to community safety initiatives.

In addition, my staff is grateful for the ongoing support received from our Police Services Board and municipal council, which assist us in being aware, inclusive and culturally respectful. One undisputed observation that I can make as Chief of Police is that the policing landscape is changing and, as a modern police service, the Timmins Police Service is adapting to the needs of our community in regards to being effective in law enforcement while being practical and innovative with the resources available.

It is a priority for the Timmins Police Service to remain current in terms of advancements in investigative technology, legislative requirements, procedural dictates, and results based interactions with community stake holders and agencies. It is my hope that this document serves its purpose as it should be informative and thorough.

TIMMINS POLICE SERVICES BOARD



MOBILE CRISIS RAPID **RESPONSE TEAM (MCRRT)**



A new unit, the Mobile Crisis Rapid Response Team, was established in partnership with the North East Local Health Integrated Network and the Timmins and District Hospital. A process and playbook were developed for the initiative and a formal memorandum of understanding was signed by all parties. Two officers were selected and assigned to this team. They work an 11.5-hour shift from 11:00 am to 10:30 pm on a rotating shift that covers seven days a week. They are partnered with a mobile crisis nurse, who is an employee of the Timmins and District Hospital. They attend calls for service in relation to mental health and addictions issues to provide expertise in this area. They further conduct follow up support to community members who have been identified as "at risk" individuals to provide mental health and addictions support, referrals, and navigation to specific community services.



STREET OUTREACH & COMMUNITY SAFETY

Another new unit, the Street Outreach and Community Safety Team (SOCS), was established to address constant and repetitive calls for service within the community. Two officers were selected and assigned to this team, and they have been deployed in the community. They work 10-hour shifts at times dictated by investigative and assignment needs; this includes a flexible schedule of afternoons, weekends, and weekdays. They are members of the Situation Table and they conduct foot patrol in various locations in the City of Timmins. They have a wide variety of duties mainly designed to engage concerns of homelessness, vagrancy, drug related issues, and nuisances.



They work in close partnership with numerous community stakeholders involved with the Situation Table such as the Living Space (a Timmins homeless shelter), the Timmins Business Improvement Association, and local business owners. The early indication from the community mobilization efforts is encouraging, however further data collection and review is required to determine the effectiveness of the initiatives and to consider any adjustments.



The following statistics have been calculated for the purpose of evaluating the Mobile Crisis Rapid Response Team and other related initiatives regarding community mobilization efforts for the 2019 Annual Report. It should be noted the information calculated is from incidents occurring between January 1, 2019 and December 31, 2019.

The following is a general overview of the statistics for Mental Health Act calls for service:

- In 2019, there were 656 calls for service, compared to 585 calls for service in 2018. This indicates a 12% increase (71 incidents) in the number of calls for service related to the Mental Health Act.
- In 2019 a total of 415 people accessed police for Mental Health Act calls for service, compared to 377 people in 2018. This represents a 10% increase in the number of people addressed by the police.
- In 2019, 107 people were repeat (2 or more calls for service) callers for Mental Health Act issues. In 2018, 103 people were repeat callers. This indicates a 4% increase in the number of people calling repeatedly for Mental Health assistance.
- In 2019, there were 348 calls for service attributed to repeat callers compared to 311 incidents in 2018. This indicates a 12% increase in the number of incidents attributed to repeat callers.





THE SITUATION TABLE

The Situation Table is a group of representatives from various community organizations that meet weekly to identify and discuss individuals in the community who are "at risk". Some of the organizations that sit at the table include Canadian Mental Health Association, Living Space, Timmins Native Friendship Centre, Timmins and District Victim Services and others. Once an individual is identified as being "at risk", the group takes steps to connect the person with the appropriate services to lower their risk level and get them the help they need. An individual may be considered at risk for mental health, addiction, poverty or self-harm among other issues.



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In 2019, 59 situations were referred to the Situation Table. Timmins Police Service had one of the highest engagement levels of all organizations at the table with 81.4% engagement. Of the 59 referrals that were brought forward, overall risk was lowered by 56.1%. For those still at risk, they have either not yet been connected with services, have refused services or have relocated to another jurisdiction.

The top three Community Safety and Well Being High level Risk Priorities identified through discussion among the members of the Situation Table are as follows:

- 1. Mental Health and Cognitive Functioning;
- 2. Antisocial/Problematic Behavior (non-criminal); and
- 3. Substance Abuse Issues.



INDIGENOUS ADVISORY COMMITTEE

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> The Timmins Police Service continues to be a progressive law enforcement agency building on relationships with the Indigenous Community in the City of Timmins with a dedicated official managing Indigenous Relations. The population of Indigenous people living in the City of Timmins is approximately 11%. With this sizeable demographic within the community, it is important that the police service undertake culturally respectful measures throughout the year.

> Since its inception in 2009, the Timmins Police Indigenous Advisory Committee continues to meet quarterly to discuss opportunities where the police can be involved in building positive relationships within the community it serves. All uniform members and dispatchers of Timmins Police attended Indigenous Cultural Awareness training in 2019, providing them with a better understanding of the community they serve and the impacts of residential schools.

Timmins Police Service continues to be involved in many of the culturally based events in the Timmins area such as the National Indigenous Peoples Day, Northern College's Pow Wow, National Orange T-shirt Day and the Loon Lodge Sundance Healing Ceremony. The Timmins Police members are involved in the planning of these events as well as security/traffic control and have also attended as participants.

BOUVERTUR

The Timmins Police Indigenous Liaison is involved in attending land-based teaching opportunities throughout the year such as Birch Tree Sapping, Red Willow Tobacco Making, Full Moon Ceremony and Moose Hide Preparations. These ceremonies and teachings are providing opportunities of understanding and connection with the teachers and the culture. Our Indigenous Liaison is directly involved with Ontario Native Women's Association to provide resources to assist those women and girls needing a new start. The Timmins Police Service is invested in continuing to build positive relationships with Indigenous members of our community and service providers.





RECRUITMENT

In 2019, the Timmins Police Service hired 7 new officers to meet the needs of the community. Christopher Barkel, Jonathan Goulet, Rylan Blain and Joseph Depatie were hired as cadets-in-training. All attended and successfully completed the Basic Constable Course at the Ontario Police College. Both Constable Matthew Black and Constable Colyn Watson were direct hires from another police service. Constable Luc Lamarche, an experienced officer, was hired from another government agency.

In addition, the Timmins Police Service welcomed 2 new Special Constables in 2019: Andrew Rivest and Jessica Spence. We hired 5 new Auxiliary Constables bringing our compliment to 12. These auxiliary officers have been involved in assisting with events such as Indigenous Day, Canada Day Fireworks, Rock on the River, the Kayak Festival, the Santa Claus Parade and many other community events.



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TOTAL CALLS FOR SERVICE 2019

OMMINICATION

50,148

- POLICE 27,743
- AMBULANCE 20,705
- FIRE 1,700

INCREASE 5.3% FROM 2018

911 COMMUNICATIONS

Timmins Police Service 9-1-1 Communications Centre is the principal hub for emergency call taking and dispatching in the Northeast region. In addition to servicing the City of Timmins and the surrounding 29 townships for police calls, our 911 Communications Operators take and dispatch ambulance and fire calls from Timmins and the surrounding communities such as Hearst, Kapuskasing, New Liskeard and the James Bay Coast. Our communicators serve these areas 7 days a week, 24 hours a day, 365 days a year.

In 2019, the Communication Centre answered: 15,048 - 911 calls Approximately 41 calls/day

**These numbers do not include emergency calls received on the Ambulance emergency lines, non-emergency and internal calls relating to Police, Fire or Ambulance incidents.

CRIMINAL INVESTIGATIONS DIVISION

In 2019, the Timmins Police Criminal Investigations Division investigated three (3) separate incidents that were deemed to fall under the Ontario Major Case model as threshold cases. All three (3) major investigations lead to charges of Attempt Murder being laid. In two (2) cases, an edged weapon was used and a third involved the use of a firearm. The aforementioned cases are still before the court. There were no homicide investigations for the year. The police service has seen a rise in calls for service in relation to firearms being involved or used in the commission of an offence. Firearms were either used or observed during incidents of attempt murder, robbery, drug trafficking, prohibited possession, and the prohibited discharge of firearms.

Investigators have been the key delivery mechanism to increase the capacity to address Human Trafficking issues. Investigators have received specialized training, and have provided public education and awareness on Human Trafficking to targeted audiences such as hotel owners, students, and other community stakeholders. Investigators have also been actively involved in engaging at-risk individuals believed to be involved in human trafficking. As a result of these efforts Human Trafficking offences have been laid for the first time in recent history.

The Timmins Police service has continued to facilitate the review of sexual assault investigations by a review team that is comprised of other community stakeholders. When a sexual assault investigation does not result in charges (adults only), it is later reviewed by a panel to ascertain if all methods of investigation were exhausted and makes recommendations to the police service if required.

A total of 131 sexual assault allegations were reported and investigated by the Criminal Investigations Division within the calendar year. Of that, a total of 60 resulted in charges with several having multiple violations of a sexual nature.



DRUG ENFORCEMENTUNI

DRUGS SEIZED IN 2019



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The Timmins Police Service Drug Enforcement Unit continues to pursue those individuals and groups involved in illicit drug trafficking. In 2019, investigators noted that opioids continue to be a serious concern in our community, similar to the concerns of other communities provincially and nationally. Drug consumption and trafficking trends continue to develop, as evidenced by the seizure of heroin and carfentanyl in our community. Significant efforts have been made to conduct enforcement initiatives to arrest and charge those involved in these serious crimes.

However, enforcement is only one of the pillars in addressing drug related issues. This section also leverages other strategies in the community. Officers have been actively working with community agencies during educational and prevention initiatives. In particular officers participate in various groups focused on drug related issues, particularly, the Timmins and Area Drug Strategy Working Group and Steering Committee. These groups are comprised of numerous community agencies that address drug related issues from different perspectives resulting in a collaborative approach to administering a robust strategy devoted to harm reduction caused by illicit drugs.

CASH SEIZED

TIMMINS WEAPONS SEIZED

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\$95,125

ARRESTS

CHARGES

44

E-CRIMES UNIT TOTAL FORENSIC EXAMINATIONS ON ELECTRONIC DEVICES 2019

260

INCREASE 51% FROM 2018 MORE THAN 50% RELATED

The E-Crimes unit is staffed by Constable Page, a certified computer forensic examiner, and is a support service for the general patrol division, criminal investigations division, and civilian members. It is expected that the E-Crimes unit will grow in response to rising demand for criminal investigations involving digital technology and various forms of electronic data. The one thing we can bank on is that the technological ground with which we stand will continue to change.

In 2019, the E-Crimes unit conducted over 260 forensic examinations on electronic devices, a 51% increase over the previous year. In addition, 71 cybercrime investigations, 16 child exploitation investigations, 3 voyeurism investigations, and 8 drug investigations were supported by the E-Crimes unit. More than 50% of the total number of electronic devices examined by the E-Crimes unit were related to child exploitation investigations in 2019.

A significant criminal investigation from 2019 entailed the execution of at least 6 individual search warrants, resulting in the seizure and forensic examination of over 16 cellular devices.

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RECORDS

The Timmins Police Service Records Department support our officers and administration with preparation, editing and collating Crown briefs and other court related documents, maintaining CPIC information, providing clerical support to major case investigations, completing employment and vulnerable sector criminal record checks, processing Freedom of Information requests, organizing and consolidating property and reporting required statistics to government agencies.

In 2019, we saw the introduction of SCOPE, which is a secure, electronicbased tool used to provide the Crown with necessary briefs and court documents. This tool has proven to be more efficient by reducing the amount of time and paper as well as providing traceability. It is unknown at this time the type of financial impact SCOPE will have on the 2020 budget.



TRAFFIC SERVICES

In 2019 Timmins Police Service investigated 1098 Motor Vehicle Collisions (MVCs) compared to 1017 MVCs in 2018, an increase of 7.96 %. This increase was attributable to the months of January, February and March of 2019, which saw an incredible increase of 145 motor vehicle collisions compared to the same timelines in 2018. During this time, there was a noticeable increase in the amount of snowfall coupled with extremely cold temperatures compared to the previous year. These environmental factors greatly impacted the overall road conditions including the road surface and the width of the roadway. With motorists failing to adapt to these conditions, this had an obvious effect in contributing to additional collisions.

In 2019, there were 15 collisions involving pedestrians, a decrease of 11.76% from the 17 MVCs in 2018. This decrease could be attributed to traffic enforcement initiatives by our patrol/ traffic officers monitoring intersections, in conjunction with public education campaigns about the importance of abiding by the rules of the road. In 2019, there were 2 fatal MVCs both involving pedestrians.

In 2019, there were 5 collisions involving cyclists, a decrease of 54.55% from 2018 attributable to cyclists paying better attention to other road users and abiding by the rules of the road.

In 2019, there were 91 personal injury collisions, a decrease of 9.0% from the 100 personal injury collisions in 2018. Analyzing these types of collisions make it extremely difficult to quantify this due to a number of factors including vehicle speed, roadway, environmental and human factors. Vehicle speed is always a significant contributor in any collision where there are personal injuries. When vehicle speeds are increased to as little as 10 km/hr. over the speed limit then the inevitability of an injury increases exponentially.

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TOP COLLISION INTERSECTION FOR 2019 WAS THE INTERSECTION OF ALGONQUIN BOULEVARD AT THERIAULT BOULEVARD WITH 16 MOTOR VEHICLE COLLISIONS.

2018 2019

2

91

15

5

1

100

11

101

Rea

92

Collisions Involving Pedestrians 17

Beer Store

Shoppers Drug Mart

Full Beard Brewing Co

Algonquin Blvd W

& Theriault Blvd

Wilson Ave

(1)

Collisions Involving Cyclists

Ron's Signs & Displays 🝚

101

stern Auto Sales

Timmins Animal Hospital

staurant Nadeau

Fatal MVC

Personal Injury MVC

Wilson Ave

PROFESSIONAL STANDARDS

The Professional Standards Branch (PSB) is responsible for investigating all public complaints made with respect to the conduct of police officers and the policies and/or services delivered by the organization. In addition, PSB conducts all internal investigations authorized by the Chief of Police. The branch investigated 22 internal complaints in 2019.

The Office of the Independent Police Review Director (OIPRD) is an armslength agency of the Ontario Ministry of the Attorney General. This ensures that decisions are independent and separate from the government, police and the community. The OIPRD provides an objective, impartial office to accept process and oversee the investigation of public complaints against Ontario's police. In some cases, the OIPRD will also investigate a complaint. The OIPRD sets standards and procedures for the way public complaints are handled. Both the Timmins Police Service and the OIPRD follow the same standards and procedures to ensure that there is a consistent public complaints system throughout Ontario.

The PSB works closely with the OIPRD to ensure complaints against police are dealt with in a manner that is transparent, fair, efficient and effective. The Police Services Act governs complaints about the conduct of an officer, policies or services provided by a police service. Most complaints are referred back to the police service to be resolved. Once a complaint is received by the OIPRD, the complaint is screened to ensure the complaint is against an officer, policy or service and that the complaint is within the allowed timelines.





The OIPRD screened out 6 complaints determining that it was not in the public's interest and/or deemed that the complaint could be dealt with under another Act or law. The remaining complaints could be dealt with by way of Customer Service Resolution, Mediation or by Investigation. The OIPRD referred 13 complaints to the police service in 2019. The police service had received 15 complaints the previous year.

PUBLIC COMPLAINTS

Substantiated 0 Unsubstantiated 2 Not in Public Interest to Proceed (OIPRD) 6 Complaint Withdrawn 1 Customer Resolution 1 Resolved Informally 0 Ongoing 3

INTERNAL COMPLAINTS

Substantiated 20 Unsubstantiated 0 Ongoing 2

COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES (CIICC)

Reporting Requirements			Number of Interactions
Number of attempted collections			1
Number of attempted collections – Identifying information collected			1
Number of individuals from whom identifying information was collected			2
Number of times the individual was not informed he/she was not required to provide identifying information to the officer, because informing the individual:		Might compromise the safety of an individual	0
		Might compromise the safety of an individual	0
Number of times the individual was not informed of the reason for the attempted collection because informing the individual:		Would likely compromise an ongoing investigation	0
		Might allow a confidential informant to be identified	0
		Might disclose the identity of a person contrary to law	0
Number of times an individual was not given a document because the individual did not indicate they wanted it			0
The number of times a police officer chose not to give an individual a Receipt and the reason(s) for making the choice;			2
The number of times the individual was not offered/ given a document, because to do so:	Might compromise the safety of an individual		0
Might delay t immediate re		the officer from responding another matter requiring esponse	0

A statement as to whether the collections were attempted individuals within a group, based on the sex, age, racialized groups:	There is insufficient data to make a determination of disproportionate interactions for anyone	
Number of Determinations made by the Chief entries of identifying information entered into the database	B Did not comply with sec 5	ction 1
	Did not comply with cla 9(4)(a)	nuse 1
	Complied with section ! and clause 9(4)(a)	5 0
The number of determination made by the Chief (upon detailed review of a random sampling of entries of identifying information entered into the database) that:	Section 5 was not complied with	1
	Section 6 was not complied with	1
	Section 7 was not complied with	1
The number of times members of the police service were permitte identifying information to which access must be restricted.	s 0	
The number of complaints resulting from or related to Regulated I	0	



NUMBER OF ATTEMPTED COLLECTIONS FROM INDIVIDUALS PERCEIVED BY THE OFFICER TO BE:



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OUR VISION

PARTNERSHIP WITH OUR DIVERSE COMMUNITY TO ENSURE A SAFE AND SECURE TIMMINS.

OUR MISSION

GUIDED BY THE PUBLIC TRUST AND THE PRINCIPLES OF THE CANADIAN CHARTER OF RIGHTS AND FREEDOMS, THE TIMMINS POLICE SERVICE, IN PARTNERSHIP WITH THE COMMUNITY, COMMITS TO THE CONTINUOUS PURSUIT OF EXCELLENCE IN THE DELIVERY OF POLCING SERVICES.

OUR VALUES

PROFESSIONALISM WE ARE COMMITTED TO UPHOLDING THE HIGHEST STANDARDS OF POLICE SERVICE DELIVERY

SERVICE WE ARE COMMITTED TO ACHIEVING THE HIGHEST STANDARDS OF POLICE SERVICE DELIVERY

INNOVATION WE ARE COMMITTED TO INNOVATION AND CONTINUOUS LEARNING

EMPOWERMENT

WE VALUE OUR POLICE SERVICE MEMBERS AS OUR MOST IMPORTANT RESOURCE. WE ENCOURAGE THE CONTRIBUTION OF ALL IN A CLIMATE OF OPENNESS, TRUST, AND MUTUAL RESPECT.

PARTNERSHIP

WE PURSUE OUR MISSION THROUGH STRATEGIC INTERACTION WITH THE COMMUNITY WE SERVE.



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